



Job Title: Service Electrician

Department: Service

Reports To: Lead Solar Service Electrician

Effective Position Descr. Date: May 2023

Position Overview

Sunbug's Service Electrician is responsible for all field aspects of servicing the Sunbug fleet of PV systems and our expanding installations of storage and electric vehicle infrastructure. In addition to the skills and experience outlined below, our Service Electrician shares Sunbug's passion for the solar industry and exemplary customer service.

Primary Responsibilities:

As a Service Electrician, you will perform on a variety of job sites the following duties:

- Diagnose, troubleshoot, and perform preventive and corrective maintenance services across Sunbug's fleet of PV systems, energy storage and electric vehicle charging stations.
- Ensure that electrical work performed is compliant with the current Massachusetts Electrical Code.
- Effectively communicate with our customers in a manner that continues Sunbug's commitment to exemplary customer service.
- Appropriately leverages technology and documents and communicates learnings from our service activities in such a way that it contributes to SunBug's continuous improvement processes.

Qualifications:

- Exemplary diagnostic ability leading to accurate and high-quality service work
- Ability to work well in a fast-paced team environment
- Highly organized with a strong attention to detail
- Ability to communicate effectively both verbally and in writing, both internally and with customers
- Comfortably able to lift 50 lbs., climb ladders, work with tools, work in crawl spaces, and work on high roof tops in varying temperatures
- Flexible – adjusts quickly to changing priorities and conditions.



Required Experience and Certifications:

- Current Massachusetts Journeyman Electrician license
- Valid Massachusetts Driver's License and clean driving record
- OSHA 10
- 5+ years of residential or commercial electrical experience
- 4+ years solar experience